

*Introducing..*

## Second Medical Opinion from Best Doctors

*Expert medical advice.*

*Informed medical decisions.*



Now included with your health plan, you can work directly with a Blues On Call nurse to learn if you would benefit from a Best Doctors Second Medical Opinion for complex conditions like cancer and musculoskeletal surgery. If referred by the Blues On Call nurse, Second Medical Opinion provides you with access to world-renowned doctors who specialize in your condition to help you make medical decisions with confidence - at no cost to you.

### How it Works

To work with a Blues On Call nurse to help you learn if you would benefit from Second Medical Opinion, call Blues On Call at **1-888-BLUE-428 (1-888-258-3428)**. If the Blues On Call nurse determines that your case will benefit, the nurse will refer you to Best Doctors, whose clinical team will work with you to complete an assessment, obtain medical records, match your case to the most appropriate medical expert, review your diagnosis and treatment plan and complete the Second Medical Review.

### It's Easy to Get Started



To talk to a nurse and learn if you would benefit from Second Medical Opinion, call Blues On Call at **1-888-BLUE-428 (1-888-258-3428)**. A nurse will assess your case and refer you to Best Doctors if appropriate.

Highmark Blue Cross Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association. Blues On Call is a service mark of the Blue Cross and Blue Shield Association. Best Doctors is a registered trademark of Teladoc Health, Inc. ("Teladoc"), an independent and separate company which provides second medical opinion services for Highmark members and their treating physicians. Teladoc is solely responsible for the Best Doctors programs and services. Health care plans and the benefits thereunder are subject to the terms of the applicable benefit agreement.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意：如果您说中文，可向您提供免费语言协助服务。请拨打您的身份证背面的号码（TTY：711）。

